# PROTECTION WHEN YOU TRAVEL.

Cigna Secure Travel. For added security when you travel domestically or internationally.



Emergencies can happen while traveling on vacation or company business but help is now only a phone call away with Cigna Secure Travel.

Cigna Secure Travel® is available to customers covered under Cigna's Accidental Death & Dismemberment plan.<sup>1</sup> Our customer service center is available 24 hours a day, 365 days a year. In an emergency, the center can even accept collect calls. All of the program services are available when you travel over 100 miles from home on company business or vacation.

# To learn more call 888.226.4567

#### **Emergency medical assistance\***

Cigna Secure Travel will pay to arrange:

- Transportation to a hospital or medical facility
- Emergency medical evacuation
- Repatriation of remains
- Referrals to physicians, dentists and medical facilities
- Prescription refill services<sup>2</sup>
- New travel plans for a companion who lost existing arrangements due to delays caused by your emergency
- Travel of a dependent child (under age 16) who is left unattended as a result of your illness or injury
- Round-trip (economy class) transportation for a family member if you're expected to be hospitalized for more than 10 days
- Up to \$10,000 cash advance for payment of emergency medical services





### **Cigna Secure Travel**

From the U.S. and Canada, call 1.888.226.4567 From other locations, call collect 202.331.7635 By fax: 202.331.1528 By email: Cigna@europassistance-usa.com

Emergency services must be coordinated through Cigna Secure Travel. Services coordinated outside of this program may not be eligible for payment.

Policyholder name:

Policy #

Group# 57

## Help with the unexpected\*

In time of emergency, Cigna Secure Travel can provide:

- Emergency cash advance of up to \$1,500<sup>2</sup>
- Emergency changes to travel plans
- Emergency message center
- Assistance with lost or stolen items, including luggage, prescriptions and other personal belongings<sup>2</sup>
- Legal referrals to local attorneys, embassies and consultants
- Translation and interpretation assistance
- 24-hour multilingual assistance
- Advancement of bail<sup>2</sup>

#### Pre-trip planning\*

These services include:

- Immunization requirements
- Visa and passport requirements
- Foreign exchange rates
- Embassy/consular referrals
- Travel/tourist advisories
- Temperature and weather conditions
- Cultural information



- \* The Cigna Secure Travel program is provided under a contract with Europ Assistance USA, Inc. This summary outlines the highlights of the Cigna Secure Travel program. Complete details, including any limitations and both covered and not-covered services, can be found in the applicable agreement.
- 1. Secure Travel is available for customers covered under a group or blanket accident insurance policy underwritten by Life Insurance Company of North America or Cigna Life Insurance Company of New York be an acceptable replacement.
- 2. You are responsible for repaying these funds to Cigna Secure Travel as this program does not cover these expenses.

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